



Driven to Deliver

**90-98 Jervois Street, Torrensville SA
PO Box 331, Torrensville SA 5031
Ph: 1300 COCHRANES
www.cochranes.com.au**

Dear Valued Customer,

Holidays and Operating Hours

To help with your transport planning we would like to confirm our operating arrangements for the upcoming Festive Season.

We will be closed on the 25th and 26th of December and the 1st of January in observance of the Public Holidays. We will also **not be running Saturday delivery services** on the 28th of December where currently provided.

Please also note the following changes to our Adelaide pickup service from Tuesday, the 24th of December up to and including Friday the 3rd of January.

- **All pickups need to be called in by 12 pm.** Bookings may be made after this time, but **we can't guarantee a pick up that day.**
- All customers that currently receive a regular daily collection without phoning in a booking will also need to call before **12 pm** on these 6 business days. **No pickups will be made unless a phone booking is received regardless of normal arrangements.**
- **All freight must be available for collection by 1 pm.** Due to a reduced fleet presence, standard cut-off times will not apply. Freight may also be dropped into our depot up to 5:30 p.m. each of these days.

For our Regional Customers, normal services will occur in most towns with the exception of the Public Holidays and Saturdays, as mentioned previously.

We also kindly ask customers to advise us of any changes to business opening and closing times during the Festive Season so we can avoid disruptions to your service.

If you require further clarification please call our customer service team on **1300 COCHRANES (1300 262 472 ext. 2)**.

On behalf of everyone here at Cochrane's, we wish you a safe and enjoyable Festive Season. We are very grateful for your support.

Don Hansen
GM Sales and Agents