



***Driven to Deliver***

**90-98 Jervois Street, Torrensville SA  
PO Box 331, Torrensville SA 5031  
Ph: 1300 COCHRANES  
www.cochranes.com.au**

Dear Valued Customer,

### **Holidays and Operating Hours**

To help with your transport planning we would like to confirm our operating arrangements for the Festive Season.

We will be closed on the 26<sup>th</sup> and 27<sup>th</sup> of December and the 2<sup>nd</sup> of January in observance of the Public Holidays. We will also **not be running Saturday delivery services** on the 24<sup>th</sup> of December and the 31<sup>st</sup> of December where currently provided.

Please also note the following changes to our Adelaide pickup service from Friday the 23<sup>rd</sup> of December up to and including Friday the 6<sup>th</sup> of January.

- **All pickups need to be called in by 12pm.** Bookings may be made after this time, but **we can't guarantee a pick up that day.**
- All customers that currently receive a regular daily collection without phoning in a booking will also need to call before 12pm on these 8 business days. **No pickups will be made unless a phone booking is received regardless of normal arrangements.**

For our Regional Customers, normal services will occur in most towns with the exception of the Public Holidays and Saturdays, as mentioned previously.

We also kindly ask customers to advise us of any changes to business opening and closing times during the Festive Season so we can avoid disruptions to your service.

If you require further clarification or information please visit our website at [www.cochranes.com.au](http://www.cochranes.com.au) or call our customer service team on **1300 COCHRANES (1300 262 472 ext. 2)**.

On behalf of everyone here at Cochrane's, we wish you a safe and enjoyable Festive Season. We are grateful for your support and sincerely hope that we all enjoy a prosperous 2017.

Yours sincerely,

***Don Hansen***  
GM Sales and Agents