



***Driven to Deliver***

**FreightSafe Warranty Claim Form**

Company Name:	Consignment / Job Number	
	Claim for Loss or Damage: Loss: <input type="checkbox"/> Damage: <input type="checkbox"/>	
Date of Despatch:	Date of Receipt:	
Customer Account Number:	Telephone Number:	
Contact Person Name:	Mobile:	
Fax Number:	E-mail:	
Sender (Consignor):	Receiver (Consignee):	
Sender's Address:	Receiver's Address:	
Description of Goods: <small>(Please ensure a copy of the delivery documentation is attached. Please describe goods as accurately as possible as they may have lost their documentation)</small>		
Details of Loss or Damage: <small>(Please attach a copy of the detailed incident report)</small>		
Value of Claim (\$):  Please include a copy of your actual original supplier's invoice as the FreightSafe Warranty covers your physical landed cost of goods. This can be provided by way of a supplier's invoice or, if the goods are manufactured by you, evidence of actual cost of goods.	Name of Account Manager:	
DECLARATION: I ACKNOWLEDGE THAT COMPLETION OF THIS FORM IS FOR INCIDENT REPORTING PURPOSES ONLY AND THAT ANY CLAIM WILL BE SUBJECT TO BEING A PARTICIPANT IN THE FREIGHTSAFE WARRANTY PROGRAM AND MY CLAIM BEING APPROVED AS PER THE TERMS AND CONDITIONS. I AM THE LEGAL OWNER OF THE GOODS CONSIGNED AND DECLARE THAT THE ABOVE MENTIONED STATEMENTS ARE TRUE AND ACCURATE TO THE BEST OF MY KNOWLEDGE.		
Form Completed By (print name):	E-mail Address:	
Signature	Date:	Telephone:
Claim must be accompanied by:  Copy of Consignment / Job: <input type="checkbox"/> Copy of Damage Report: <input type="checkbox"/> Digital Photographs (if damaged) <input type="checkbox"/>	Cost Price Invoice / Proof of Actual Price From Your Supplier: <input type="checkbox"/> Invoice made out to Cochrane's for Amount Claimed Ex GST: <input type="checkbox"/> Evidence of damage / loss: <input type="checkbox"/>	
Please provide us with any additional documentation that will assist us in expediting your claim Complete form and email along with attachments to <a href="mailto:cochrane@freightsafe.com">cochrane@freightsafe.com</a>		